

Mediation Feedback Form

Confidential | Voluntary | For improving C+E Mediation services

Thank you for considering feedback about your experience. This form concerns the mediation process and service, not the merits, outcome or terms of any settlement.

About your mediation (optional)

Date: _____

Reference (if known): _____

Your role: ☐ Party ☐ Lawyer/representative

☐ Other ☐ Prefer not to say

Your experience

Please tick one response for each statement. 5 = strongly agree; 1 = strongly disagree; N/A = not applicable.

Statement	Your response
Information and arrangements before the mediation were clear.	☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 ☐ N/A
The process and my role were explained clearly.	☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 ☐ N/A
I had a fair opportunity to express my views.	☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 ☐ N/A
The mediator acted respectfully and even-handedly.	☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 ☐ N/A
The mediation process was useful in exploring possible resolution.	☐ 5 ☐ 4 ☐ 3 ☐ 2 ☐ 1 ☐ N/A

Comments (optional)

What worked particularly well?

What could be improved?

Other comments or suggestions?

Returning the form

Please email the completed form to steven@beeconsulted.co.uk. You may omit your name. If you would like a reply, give your name and email below (optional).

Name: _____ Email: _____

CONFIDENTIALITY & PRIVACY Feedback is handled in confidence by Steven Bate for Bee Consulted Limited. Identifiable responses will not be shared with other mediation participants without your permission, save where lawful disclosure is necessary (for example to meet a legal or regulatory obligation). Only anonymised themes will normally be used to improve the service. Please do not include settlement terms, privileged material or confidential statements from private mediation meetings. For formal complaints, see the separate Complaints Handling Procedure at cemediation.co.uk.